



IAM NORTH AMERICAN CONFERENCE 2026

PROGRAM
Toronto, Canada



SPONSORS



DAY ONE - OCTOBER 5	
08:00 - 17:00	IAM North America Conference - Workshop One IAM North America Conference - Workshop Two
13:00 - 17:00	Conference Registration and Information
14:30 - 15:30	IAM USA Meet and Greet
16:00 - 18:00	Opening Drinks and Canapes Reception Meet and Greet Conference Delegates

Time EDT	DAY TWO - OCTOBER 6		
	Day Two Conference - Networking		
	Welcome & Headline Sponsor Comments James Jorgensen & Amy Lindblom - Conference Chairs		
	What’s Been Happening in 2026? IAM Board Members - Toby Kizner and Ursula Bryan		
08:00 - 09:00			
09:00 - 09:10			
09:10 - 09:25			
09:25 - 09:55	 Keynote Asset Management Integration and Beyond - From Integration to Transformation: Unlocking the Full Value of Asset Management Angelo Pavia - Toronto Hydro		
Time EDT	OPERATIONS TRACK MASTERING THE LIFECYCLE <i>In Partnership with the Society for Maintenance & Reliability Professionals</i>		
	 Reliability Meets Asset Management: Leveraging the IAM–SMRP Alliance for Professional Excellence Brandon Weil - SMRP Vice Chair	 Unicorn Hunting: Strategic Intern Workforce Development Steven Dutschke - Great Lakes Water Authority	 Asset Tradeoff Budget Distribution Framework being developed for Delaware Department of Transportation Charles Pilson - Mott MacDonald, Jamie Kavelak - Delaware Department of Transportation
	 Connecting People, Data, and Assets: The Role of ISO14224 Farshad Bakhshi - Neximatech	 Headline Sponsor slot	 Building a Practical Condition Assessment Program with Modern Tools Erik Green - Renewable Water Resources
	Break		
	 Agencywide Asset Management System (AMS) Development for Multi-Modal Agency Justin Barclay - Johnson, Mirmiran, and Thompson; Mariyana Tozeve - Maryland Transit Administration	 Operationalizing ISO 55001: How Using Information Drives Cultural Change Gurminder McNeel-Caird - Pacific Gas & Electricity Company	 NxtGen Poster Session Grantsen Holback - Great Lakes Water Authority (GLWA) Musa Aziz Bhatti - Town of Fort Erie Pruthvish Patel - GFT
	 Technology Showcase Exploring a Value-based Decision Support Stack for Connected Asset Decisions Garth Bird, Ali Mirza - The Woodhouse Partnership	 Educating Elected Officials and Senior Decision Makers at Scale. Iain Cranston, Lachlan MacLean - icInfrastructure	 Asset Information Management System (AIMS) – Bringing Everything Together Andrew Williams - City of Columbus, Ohio Department of Public Service ; Allen Ibaugh - Cultivate Geospatial Solutions
	Lunch Buffet		
	 Strategic Reliability Governance: Strengthening Lifecycle Decision Making Eric Goforth - SLBC Inc, Yuraima Redondo - Peel Region	 IAM Knowledge Resources - Cross Boundary Integration, Pathway to Excellence, Realized Value and Benefits, Value Frameworks Ursula Bryan and members of the IAM Knowledge Projects	 Practical Pathway to Digitalization and Advanced Technology in Asset Management Alireza Mohammadi - Metrolinx
	 From Projects to Performance: Operational Readiness at the Transition Point William Phillips - Mott MacDonald, Sean Cole - Infrastructure Ontario, Susan Peric - Greater Toronto Airport Authority, Dan Olsen - Toronto Transit Commission		 Designing Decision Architecture for AI-Influenced Asset Decisions Ludmilla Pirogova - NXTFrontier
	IAM North American Awards Ceremony Sarah Vine - IAM Canada Chapter Chair, Mark Knight - IAM USA Chapter Chair and Ursula Bryan - IAM CEO		
	Break		
	 Keynote From Planning to Performance: Creating Value for Ontario Heather Grey-wolf (Infrastructure Ontario)		
	Drinks & Canapes / Awards Celebration		
	NxtGen Networking Opportunity - TBA		

KEY:



PANEL DISCUSSION



KEYNOTE



INTERACTIVE SESSION



WORKSHOP



PRESENTATION

Time EDT
08:00 - 08:30
08:30 - 08:45
08:45 - 09:15

DAY THREE - OCTOBER 7
Day Three Conference - Networking
Welcome & Headline Sponsor Comments James Jorgensen & Amy Lindblom - Conference Chairs
 Keynote Title - TBA Nick Haase - MaintainX

Time EDT
09:20 - 09:50
09:55 - 10:25
10:25 - 11:00
11:00 - 11:30
11:35 - 12:05
12:05 - 13:00
13:00 - 13:30
13:35 - 14:05
14:10 - 14:40
14:40 - 15:00
15:00 - 15:30
15:35 - 16:05
16:10 - 16:40
16:40 - 17:00

OPERATIONS TRACK MASTERING THE LIFECYCLE	ORGANIZATIONAL TRACK CULTURE AS A CATALYST	INNOVATION TRACK THE DIGITAL EDGE
<i>In Partnership with the Society for Maintenance & Reliability Professionals</i> 		
 IAM Professional Development Resources - Career Pathways, Continuing Professional Development, Competences Framework, Exam Syllabi Ursula Bryan, David Sumpton - Western University / Fanshawe College, Daryush Esmali - Aspire Consulting and members of the IAM Professional Development Projects	 Making a Big Bang CMMS Go-Live Work: Lessons and Strategies Samantha Downing, Nav Singh - City of St. Catherines, Elaine Chang - SLBC	 AI-Driven Pavement Management: Integrating Technologies for Cost Effective Road Assessments Kelly Dell - GEI Consultants Canada, Kristine Muma - City of Peterborough, Rob Huber - Rival Solutions
 Risk Assessment and Management in Practice - Updated SSG for Practitioners Laith Alfaqih - Stantec, Dennis Zadery - Stantec, Brett Anderson - City of Minneapolis - Water Treatment	 Designing Internal AM Maturity Assessments in a Municipal Context Howard Tong, Leanne Brannigan - Peel Region	 From Digital Twin to Decision Intelligence Michele Samuels - Xylem
Break		
 Toward a National Transit Asset Management Framework Jasser Abdelmalek - Norda Stelo	 Technology Showcase Capital Planning and Investment Decisions that Shape the Future Brent Solomon - Arcadis	
 Keynote One Portfolio, One City: Toronto's Journey to Enterprise Real Estate Asset Management Patrick Matozzo - Corporate Real Estate Management at City of Toronto		
Lunch Buffet		
 Maintenance and Reliability Master Strategic Planning Aman Singh, Maria Raykowski - SLBC, Greg Epp - Niagara Region	 Maturing an Asset Management Program: Richmond Hill's IAM-Guided Journey David Baldessara, Andrew Nichols - City of Richmond Hill	 Enhancing Water Utility O&M with LIDAR & 360 Scanning Daniel Everitt - Peel Region
 Service Levels That Stick: Designing Targets You Can Actually Afford Erik Wright, Andrea Tang - Town of Newmarket	 Advancing Asset Management Through Organizational Culture and Inclusive Leadership Vanessa Chau - WiAM - Women in Asset Management, Fay Pittman - Metrolinx	 Artificial Intelligence Panel Discussion Mary Sam and Panelists
 Integrating Corrective Maintenance History into Asset Health Indexing (AHI) Angelica Banzon - Toronto Hydro	 From 'Doing Things' to Executing Asset Management Steve Alston - Pinellas County Office of Fleet & Asset Management, Scott Stillwell - Pinellas County Public Works	 Building a Centre of Excellence in Asset Data Ron Fraser - Infrastructure Ontario, David Hewitt - BEGIS
Break		
 Management of Track Asset Life Cycle Using Condition Models Roger Alves, Gaith Sabouni, Hussain Kagalwala - Metrolinx	 Managing Pipeline Integrity from an Asset Management Perspective at Enbridge Jibin Ammanethu, Cheng Xing - Enbridge Pipelines	 Turning Asset Data into Budget Decisions That Last Jenn Gross - GEI Consultants Ltd., Michelle Moore - Town of Fort Erie
 Technology Showcase From Data to Decisions: An Adaptive Risk-Based Framework for Pipeline Asset Management Xylem	 Internal Stakeholder Buy-in and Engagement through Effective Change Management Justin Barclay - Johnson, Mirmiran, and Thompson; Mariyana Tozeve - Maryland Transit Adminstration	 This Is the Year to Add Meaning to Your Data Tony Huang - Toronto Water
 From KPIs to Failure Insights Leonard Caputo, Alice Merchant - New York Power Authority	 Beyond Regulation: How Organizational Culture Shapes Natural Asset Integration Samantha Paquette, Natalie Dunn - GEI Consultants Canada Ltd.	 Breaking Silos Through Process-Driven, Data-Centric Lifecycle Management Samantha Keulmann, Dave Findlay - GHD, Maisam Shahzad - WSSC Water
Conference Closing Remarks & Headline Sponsor Comments James Jorgensen & Amy Lindblom - Conference Chairs		